Hearing entitled "Arbitration or 'Arbitrary': The Misuse of Mandatory Arbitration to Collect Consumer Debts"

July 22, 2009

Hearing Documents

Hearing Video

Part 1 Part 2

Ranking Member Jordan's Prepared Statement

Witnesses Mr. Michael Kelly Chief Operating Officer, National Arbitration Forum Mr. Richard Naimark
Mr. F. Paul Bland
Professor Christopher R. Drahozal
The Honorable Lori Swanson

Documents

Staff Report