***Hearing entitled "Arbitration or 'Arbitrary': The Misuse of Mandatory Arbitration to Collect Consumer Debts"***

July 22, 2009

## Hearing Documents

Hearing Video

Part 1 Part 2

## Ranking Member Jordan's Prepared Statement

**Witnesses** Mr. Michael Kelly Chief Operating Officer, National Arbitration Forum Mr. Richard Naimark
Mr. F. Paul Bland
Professor Christopher R. Drahozal
The Honorable Lori Swanson

**Documents**

Staff Report